



HumCap HR First Responder

Overview

Our 'HR First Responder' offering leverages advanced AI to provide seamless:

- ▶ 24/7 employee support
- ▶ HR team support
- ▶ Immediate answers to payroll, policy, and grievance queries
- ▶ Multilingual support
- ▶ Answers to routine questions



Benefits:

- **Empowers Employees:** Builds confidence with fast, accurate answers and safe reporting.
- **Protects HR Teams:** Reduces escalations, freeing HR for strategic tasks.
- **Boosts Productivity:** Minimizes downtime with 24/7 availability and real-time prioritization.

Learn More:

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Ideal For: Small to mid-sized organizations seeking efficient HR support. Transform your workplace with our cutting-edge, AI-driven HR platform, delivering **24/7** immediate support through intuitive text and voice interfaces. Accessible via mobile apps, web browsers, or smart devices, our solution empowers employees at every level while streamlining HR operations. Our platform fosters trust, boosts productivity, and ensures policy compliance offering a comprehensive solution tailored to your organization's needs.

Purpose ▼

Provide instant, empathetic support for routine HR inquiries and anonymous grievance reporting, **reducing HR workload by 30% or more.**

Key Features ▼

- **Instant Answers:** Employees access real-time responses via text or voice for payroll (e.g., "Check my overtime pay"), time-off requests (e.g., "Request PTO for next week"), and policies. Supports all languages with natural language processing.
- **Hiring & Termination Guidance:** Step-by-step support for managers on job postings, interviews, and compliant terminations, with AI-generated templates and voice-based role-play.
- **Anonymous Grievance Reporting:** Secure, encrypted platform for reporting concerns, with sentiment analysis to prioritize urgent issues (ex: detecting distress in voice tone).
- **Automated Documentation:** Every interaction is logged for compliance, with audit trails accessible to HR.
- **Smart Escalation:** Resolves 80% of queries instantly; escalates complex issues with full context to HR or higher

Why Choose HR First Responder? ▼

- **Seamless Access:** 24/7 support via text or voice on mobile, web, or smart devices.
- **Global Reach:** Multi-lingual, accessible worldwide.
- **Secure & Compliant:** Encrypted reporting, automated documentation, and policy adherence.
- **Scalable Solutions:** Easy tech integration with dedicated HR team support.
- **Proven Impact:** Boosts retention, productivity, & workplace trust.